Welcome to the Faculty of Science at The University of Queensland (UQ).

We are delighted that you have decided to study science at UQ. Attending university is an opportunity for you to expand your horizons and to develop skills and friendships which will benefit you throughout your life. We encourage you to take advantage of all that is offered through UQ’s vibrant community of academics, students and support staff.

Starting at university might seem overwhelming at first when you’re not sure where to begin. This book will help guide you through the initial steps of your journey. We’ve laid out the essential tasks you need to complete, and inside you will find the people, resources, and services that will help you succeed at UQ.

This guide is designed to help you navigate your way through the transition to university life. We are also available to help you in person, by phone or by email. You can find contact details at science.uq.edu.au.

Attend Science Orientation Day - Friday 21 February

Friday 21 February 2020 (Friday of Orientation week) is the Science Orientation Day which includes all the events and sessions related to studying science at UQ.

This will be your opportunity to meet other commencing science students, join a club or society, learn more about your studies and the opportunities available to you as a science student.

Some of the key sessions on this day include the Undergraduate Science Induction Session, Undergraduate Science Program Session and The Faculty of Science Student Expo.

Some of the events are compulsory and require registration, please visit orientation.uq.edu.au to register and for more information.

We look forward to seeing you there!
Here’s a checklist for you to complete prior to the start of semester!

<table>
<thead>
<tr>
<th>Task</th>
<th>Page</th>
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</thead>
<tbody>
<tr>
<td>Head to my.uq.edu.au/starting-at-uq</td>
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<td>Select your preferred class times and get your timetable</td>
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<td>Complete the Get Set Quiz (Compulsory)</td>
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<td>Attend Orientation Week events</td>
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<td>Check out ‘Where to go for help?’</td>
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</table>
Access your study planner, choose your courses and enrol

Visit my.uq.edu.au/starting-at-uq to access study planners, choose your courses and enrol. Below you’ll find some information to keep in mind.

1. Go to my.uq.edu.au/starting-at-uq and log in to see your program rules, course list and other helpful information.

2. Go to planner.science.uq.edu.au to find a study planner for your program. Click on your program and, if applicable, major, and go to the ‘Year 1’ tab. This will show you courses that you need to take (compulsory) and those that you should take (prerequisite) in order to enrol in more advanced courses later to complete your major.

Recogising course codes: Courses are coded with four letters followed by four numbers. The letters stand for a discipline, while the first number in the sequence stands for the year level of the course.

Courses with the code ‘1’ as the first number are first level courses, so they are generally taken in first year, e.g. AGRC1020. Similarly, codes which begin with 2 and 3 reflect the year in which they are normally taken.

Record your semester 1 course codes here:

1. 
2. 
3. 
4. 

3. Log in to sinet.uq.edu.au (mySI-net) with your student username and password to enrol. Follow the Task Wizard steps. You must enrol in at least one course by the due date (see purple text box above).

• WARNING: Choosing courses requires careful planning.
• Make sure you choose prerequisites for courses you want to do in future.
• Keep your options open in case you change your study plans.
• Some courses are only offered in one semester.
• If you are planning on going on exchange during your studies, you may not want to take any of your electives in first year.
• DUAL DEGREES can be even trickier! We recommend you seek enrolment and timetabling assistance, see page 7.

ENROLMENT DUE DATES:
• Domestic students: 31/01/2020
• International students: 21/02/2020

How many courses should I choose?
• A standard full-time load is equal to 4 courses (8 units / #8) per semester
• International students are expected to maintain a full enrolment of 4 courses (#8) per semester and must seek academic advice before reducing their enrolment load.
• Most domestic students do not need to maintain a full enrolment of 4 courses (#8) and in certain situations, e.g. working, or returning to studies, it might be more prudent to study part-time. There may be different requirements for some students (e.g. scholarship holders or Centrelink recipients). Please check your eligibility carefully.

Where to seek help:
If you are still unsure about which courses to enrol in, you can drop in for enrolment and timetabling assistance during Orientation Week, details page 7.

The Faculty of Science Student Enquiries Office can also assist with queries: enquire@science.uq.edu.au or (07) 3365 1888.

View these useful videos to get you started: bit.ly/plan-your-study
Select your preferred class times and get your timetable

Now that you are enrolled in your courses, you need to be allocated to particular lectures, tutorials and practicals.

After you enrol, you’ll need to select your preferred class times through MyTimetable - our class allocation system. You’ll then be allocated to classes based on these preferences.

Class allocation has 2 stages:
• Class preferencing
• Class adjustment

Class Preferencing
During the class preferencing stage you will select your preferred class times for each of your courses.

You don’t have to rush to select your preferences – the system only begins allocating students to classes once the preferencing window has closed.

Class preferencing opens on 20 January and closes on 3 February 2020.

Once class preferencing closes, My Timetable will generate you a clash-free timetable based on your preferences. Your timetable will be released on 10 February 2020.

Class Adjustment
You can make changes to your timetable via My Timetable during the class adjustment stage. During this stage you can:

• review your allocated timetable
• swap class times if there’s a space available
• add your name to a waitlist to swap
• allocate yourself to classes you missed during the class preferencing stage.

Try to review your timetable as soon as you can. The earlier you swap or waitlist, the better chance you have of getting the timetable you want.

You can make changes between 10 February to 6 March 2020.

Contact hours
Contact hours are the number of hours per week of attendance required in a course. The course timetable shows contact hours as a combination of letters and numbers:

e.g., BIOL1020 2L 1T 3P = 2hr of lectures + 1hr tutorial + 3hr of practical per week.

WARNING: Not all classes are held every week. For example, some practical classes are scheduled only every second week, so be sure to check the dates!

Sessions
With over 1000 new students in science, we offer some classes more than once. In these cases, you need to choose:

• One stream of lectures (L01 or L02 or L03 etc);
• One tutorial group (T01, T02 or T03 etc); and
• If applicable, one laboratory or practical group (P01, P02, or P03 etc).

For example, for BIOL1020 you could choose:

• L02 (Lecture stream 2)
• P07 (Practical session 7)
• T15 (Tutorial 15)

Need assistance with timetabling or enrolment?
• Drop in to the Student Centre on campus for assistance
• Contact Science Student Enquiries Office via email enquire@science.uq.edu.au or phone (07) 3365 1888.
• Visit my.uq.edu.au/starting-at-uq/enrol/class-sign-on

Students working collaboratory in a computer lab.
Students entering their first year of science at university bring different levels of knowledge and experience. Some have studied Maths B, Physics and Chemistry whilst others may have only studied one of these subjects.

The Get Set Quiz is designed to determine your understanding of key concepts in subjects you have studied at school. These concepts underpin your university studies. It is important for you and your lecturers to know your current level of understanding.

Doing the Get Set Quiz can help you in a number of ways:

- An individual report is generated indicating where you may need to do some revision and directing you to relevant resources;
- The overall cohort knowledge is fed back to first year lecturers so they can tailor their lectures appropriately;
- You will become aware of the knowledge expectations for first year science and can revise accordingly, and;
- You may also find that the information helps with selecting your courses.

Learn how to communicate like a scientist (Highly recommended)

Are you worried about writing your first scientific article or completing your first short answer exam? Prepare yourself with the ‘CLIPS - Communication Learning In Practice for Scientists’ website. The site has been designed by UQ academics especially for science students.

Modules include: Short answer questions, displaying data, scientific writing, presentations, posters, communicating with numbers, referencing, communicating with the public and infographics. See clips.edu.au.

1. Grab a pen and paper.
2. Go to getset.uqcloud.net
3. Log on using your UQ login and password and follow the prompts.

78% of those who completed the 2018 Quiz passed all of their assessment in Semester 1.

Your results in the Get Set Quiz are not used for assessment purposes.
### Attend Orientation Week events

Visit [orientation.uq.edu.au](http://orientation.uq.edu.au) to book your place.

<table>
<thead>
<tr>
<th>Event</th>
<th>Description</th>
<th>Details</th>
</tr>
</thead>
</table>
| **Undergraduate Science Induction Session (Compulsory)**              | Attend a full day of activities designed to get you thinking like a scientist! Meet fellow students, lecturers and 2nd and 3rd year science students who will provide tips on surviving first year. Morning tea, lunch and afternoon tea are provided. | **Date:** Friday 21 Feb.  
**Time:** Choose between 9am-1pm, 9.30am-1.30pm and 10am-2pm  
Register at [orientation.uq.edu.au](http://orientation.uq.edu.au)                                                                                                                                 |
| **Faculty of Science Student Expo (Compulsory)**                      | Find out about the different science schools and disciplines, receive enrolment and timetabling support, meet the Science Student Leaders, chat with a lecturer in your field, join a student club or society, and find out about the support services and extra-curricular opportunities available. | **Date and time:** Friday 21 Feb, drop in anytime between 1-4pm  
**Location:** UQ Centre                                                                                                                                                                          |
| **Undergraduate Science Program Session (Compulsory)**                | There are specific welcome events for some programs. Please check the Orientation Week website for details - [orientation.uq.edu.au](http://orientation.uq.edu.au)  | **Faculty of Science Welcome event for school leavers, their parents and friends (Highly Recommended)**  
Invite your parents, partner and friends to a welcome event. Our welcome for family members will take place on Sunday 16 February, prior to Orientation Week. Commencing with a BBQ at 5pm, the information session will be an opportunity to ask questions of staff members and current students. |                                                                                                                                              |
| **Faculty of Science Enrolling and Timetabling Support (Highly Recommended)** | Drop in to receive personalised advice from an enrolment assistant from the Faculty of Science. Assistants can help you with course enrolments, timetabling and class allocation processes.                      | Assistants will be available on the following dates:  
• 29, 30, 31 Jan, 12pm-1pm Interactive Learning Centre (ILC) (Building 69)  
• 18, 19, 20 Feb, 12-2pm Interactive Learning Centre (ILC) (Building 69)  
• 21 Feb, 1-4pm UQ Centre Exhibition Hall (27A).  
**Academic advice session (Highly Recommended)**  
Academic advisors are available by appointment to help you throughout the year. We recommend seeing an advisor early in Semester 1 to make sure you meet program requirements, whilst still keeping your options open. |                                                                                                                                              |
| **Academic advice session (Highly Recommended)**                      |                                                                                                                                     | **Monday - Friday, 8:30am - 5pm**  
Science Student Enquiries Office, Building 69, Level 2.  
Phone (07) 3365 1888 to book an appointment.                                                                                                                                                          |
## FAQs for First Year Students

| **Student email** | Check your official student email daily to ensure you are up to date. UQ will only send emails to your official student email address. Always use your student email, not a personal email address, when contacting course coordinators, and include your student ID number. If you don’t know how to log into your student email account, visit: [my.uq.edu.au/startering-at-uq/prepare-for-semester/information-technology](http://my.uq.edu.au/startting-at-uq/prepare-for-semester/information-technology) |
| **Blackboard** | Visit Blackboard (Learn.UQ) regularly to check for course related updates: [learn.uq.edu.au](http://learn.uq.edu.au). Your lecturers will use this to make announcements and post important information on assessment, and other course-related matters. Also referred to as eLearning, this is the course website. |
| **Electronic Course Profile (ECP)** | Every course on offer at UQ has an ECP. The ECP contains important information about course requirements, and must be read carefully. **THIS IS VERY IMPORTANT.** You can access the full version of your course-specific ECP via Blackboard course sites. You can also view a short version through [my.uq.edu.au/programs-courses](http://my.uq.edu.au/programs-courses), by entering a specific course code into the search feature and following the links. The left hand menu of the ECP details the aims and objectives of the course, learning resources and activities and detailed information on assessment. For example, there may be ‘hurdle requirements’ as part of the assessment which must be met in order to pass the course. |
| **What is the Science Learning Centre (SLC)?** | The SLC is a dedicated space for students to study, meet their friends, have lunch and access peer academic support. It is located in Priestley Building (67), on Level 2, near the Science Student Enquiries Office. |
| **What learning resources are available?** | • ECP under ‘Learning Resources’  
• Academic advisors at the Science Student Enquiries Office  
• Course tutors  
• SLC peer assistants (see below for details)  
• For finding information, borrowing, research help, student IT help and general enquiries, visit AskUs Library help: [web.library.uq.edu.au/contact-us](http://web.library.uq.edu.au/contact-us)  
• Learning workshops on how to get the most of your studies, tackle assignments and prepare for exams: [uq.edu.au/student-services/learning](http://uq.edu.au/student-services/learning) |
| **I am taking a dual degree. Is there anything in particular I need to know?** | Different faculties may have different rules and requirements. Check both. There is less flexibility with courses. Use the dual degree study planners at [planner.science.uq.edu.au](http://planner.science.uq.edu.au) to familiarise yourself with the compulsory and recommended courses of your program. If you are unsure which courses to choose, please make an appointment with an academic advisor - (07) 3365 1888 or drop by the Science Student Enquiries Office, Building 69, Level 2 to make an appointment. |
| **How can I contact the course coordinator?** | Check the ECP or Blackboard for the most appropriate method of communication. Different courses use different methods — some courses have specific course email addresses, while other courses use discussion boards. |
| **Where can I access informal help if I’m struggling with course content?** | • Visit the Student Learning Centre (SLC) at St Lucia to access discipline-specific SLC peer assistants. Assistants cover multiple science disciplines and are available daily during Weeks 3-13. Check the timetable at [planner.science.uq.edu.au/studey-assistance](http://planner.science.uq.edu.au/studey-assistance).  
• Facebook groups for your courses. |
| **Where do I hand in my assignments?** | Some submissions will be to the tutor, some online and some will need a cover sheet for submission. Read the ECP. |
What if my assignment is late? Please refer to the ECP for individual course procedures. There are different procedures for different courses and schools.

Do I need to have my own laptop? It is very helpful, but not essential, to have your own laptop or other mobile device. The library has a bank of computers which you can access when on campus.

What calculator can I use? For many science courses, you will need an approved non-programmable calculator for use in exams. For more details on approved calculator models: my.uq.edu.au/approved-calculators

Do I have time for paid work? We recommend less than 10h/wk paid work for full-time students. Although some students are able to balance moderate work schedules with study, many students struggle to keep up with their studies, especially in their first year. You should plan on each course taking up about 10 hours of time per week.

What happens if I don’t turn up? You will need to catch up — talk to your peers and look on Blackboard for what you’ve missed. You can lose marks or even fail the course for not participating in compulsory activities. Contact your course coordinator for assistance.

• Blackboard – learn.uq.edu.au
• Contacts – uq.edu.au/contacts

What happens if I miss critical assessment in my course and too many lectures? If you get too far behind with your work, you might think about withdrawing. Be aware of important census dates (see below).

What is the difference between the Student Centre and Student Services? The Student Centre (JD Story Building, 61) handles all student administration and general enquiries relating to the university. Student Services (Building 21D) provides help with learning, disability and counselling support, and personal and academic welfare.

Semester 1 critical dates

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>24 February</td>
<td>Classes commence</td>
</tr>
<tr>
<td>6 March</td>
<td>Last day to add or substitute courses</td>
</tr>
<tr>
<td>31 March</td>
<td>Last day to drop courses without financial liability (Semester 1 census date)</td>
</tr>
<tr>
<td>30 April</td>
<td>Last day to drop courses without academic penalty</td>
</tr>
</tbody>
</table>

Save your money and don’t carry on with courses you have ‘given up on’.
You must formally withdraw:
• By the end of March so you aren’t charged for the course
• By the end of April so you don’t lower your Grade Point Average (GPA).
# Where to go for help

## Personal

<table>
<thead>
<tr>
<th>Service</th>
<th>Address/Location</th>
<th>Contact Information</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>UQ Health Care</td>
<td>Gordon Greenwood Building (Blg 32), Level 1 (07) 3365 6210</td>
<td>(07) 3365 6210</td>
<td>uq.edu.au/healthservice</td>
</tr>
<tr>
<td>Student Services</td>
<td>Student Support Services Building (21D) (07) 3365 1704</td>
<td>(07) 3365 1704</td>
<td>uq.edu.au/student-services</td>
</tr>
<tr>
<td>Student Advocacy and Support</td>
<td>Level 4, Union Building (Building 21) (07) 3346 3400</td>
<td>(07) 3346 3400</td>
<td>uqu.com.au/supporting-u</td>
</tr>
</tbody>
</table>

## Academic

<table>
<thead>
<tr>
<th>Service</th>
<th>Details</th>
<th>Website/Links</th>
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<tbody>
<tr>
<td>Course assistance</td>
<td>Details:</td>
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<td></td>
<td>• Lecturer</td>
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<td></td>
<td>• ECP</td>
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<td></td>
<td>• Course Blackboard</td>
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<tr>
<td></td>
<td>• Course coorindinator</td>
<td></td>
</tr>
<tr>
<td>Assessment</td>
<td>ECP - <a href="my.uq.edu.au/programs-courses">my.uq.edu.au/programs-courses</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Blackboard - <a href="learn.uq.edu.au">learn.uq.edu.au</a></td>
<td></td>
</tr>
<tr>
<td>Timetabling issues</td>
<td>• Attend a drop in session with a Timetabling Assistant (see page 7)</td>
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<tr>
<td></td>
<td>• Email <a href="mailto:enquire@science.uq.edu.au">enquire@science.uq.edu.au</a></td>
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<td></td>
<td>• Email your course coordinator</td>
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<tr>
<td>General advice</td>
<td>Science Student enquiries including First Year Academic Advisor appointments:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Science Faculty Student Enquiries Office Building 69, Level 2</td>
<td></td>
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<tr>
<td></td>
<td>• Email - <a href="mailto:enquire@science.uq.edu.au">enquire@science.uq.edu.au</a></td>
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<td></td>
<td>Student Services Learning Advisors</td>
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<td></td>
<td><a href="uq.edu.au/student-services">uq.edu.au/student-services</a></td>
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<tr>
<td></td>
<td>SLC Study Assistance</td>
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<td></td>
<td>• Daily in the SLC (67-240) Weeks 3-13 of Semester 1 &amp; 2</td>
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<tr>
<td></td>
<td><a href="planner.science.uq.edu.au/study-assistance">planner.science.uq.edu.au/study-assistance</a></td>
<td></td>
</tr>
<tr>
<td>Student ID cards</td>
<td>You have two options for your new student ID:</td>
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<tr>
<td></td>
<td>• upload your photo online. Once approved, your ID card will be ready to</td>
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<td></td>
<td>pick up at the Prentice Building (42), Ground Floor</td>
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<tr>
<td></td>
<td>• get your photo taken at the Prentice Building (42), Ground Floor</td>
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<tr>
<td></td>
<td>Make sure to bring photo ID and your letter of offer.</td>
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<tr>
<td></td>
<td><a href="my.uq.edu.au/starting-at-uq/prepare-for-semester/student-id-cards">my.uq.edu.au/starting-at-uq/prepare-for-semester/student-id-cards</a></td>
<td></td>
</tr>
<tr>
<td>Fees/calculator approval</td>
<td>Visit the Student Centre, JD Story Building, Level 1</td>
<td></td>
</tr>
<tr>
<td>Library and IT services</td>
<td>Visit <a href="web.library.uq.edu.au/library-services">web.library.uq.edu.au/library-services</a></td>
<td></td>
</tr>
</tbody>
</table>
### Terminology explained

Watch a video that explains Uni 101: [bit.ly/uquni101](bit.ly/uquni101)

<table>
<thead>
<tr>
<th><strong>Academic Record</strong></th>
<th>There are two types of academic records: official and unofficial. The official academic record, called a “transcript”, is produced by the University’s Student Centre for a fee (a complimentary copy is provided to graduating students). The unofficial academic record, known as a “studies report”, can be printed from mySI-net.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Blackboard</strong></td>
<td>UQ’s learning management system, also known as Learn.UQ.</td>
</tr>
<tr>
<td></td>
<td>Access via learn.uq.edu.au, or via my.UQ.edu.au under eLearning. Contains assessment information, announcements, updates, some assignment marks and discussion boards for each of your courses.</td>
</tr>
<tr>
<td><strong>Compulsory course</strong></td>
<td>Course that you must take (e.g., STAT1201 for the BSc).</td>
</tr>
<tr>
<td><strong>Course</strong></td>
<td>Subject or class (e.g., SCIE1000, MATH1051).</td>
</tr>
<tr>
<td><strong>Course list</strong></td>
<td>The courses you have to pass in order to receive your degree. The Course list specifies compulsory and elective courses - my.uq.edu.au/programs-courses</td>
</tr>
<tr>
<td><strong>Discipline</strong></td>
<td>Field of study or specialisation within your program.</td>
</tr>
<tr>
<td><strong>Dual Degree or Dual Program</strong></td>
<td>Combination of two UQ degrees taken at the same time. For example, the Bachelor of Science (BSc) can be taken with a Bachelor of Arts, Journalism, Business Management, Commerce, Economics, Information Technology, Mathematics, Music, Education (Secondary), Engineering, Laws, or Biomedical Science.</td>
</tr>
<tr>
<td><strong>Dual major</strong></td>
<td>Combination of two fields within science (e.g., computational science with a second major in chemistry).</td>
</tr>
<tr>
<td><strong>Elective course</strong></td>
<td>A non compulsory course selected by you. If you are studying a BSc, you may choose electives from the BSc course list, or from any other course list offered at UQ.</td>
</tr>
<tr>
<td><strong>Electronic Course Profile (ECP)</strong></td>
<td>Also referred to as the Course Profile, the ECP contains information about individual courses including assessment requirements, contact hours, course coordinators and general information. See page 8 for further details.</td>
</tr>
<tr>
<td><strong>Extended Major</strong></td>
<td>Like a major, but with in-depth study (e.g. BSc with an extended major in Marine Biology).</td>
</tr>
<tr>
<td><strong>Grade Point Average (GPA)</strong></td>
<td>The average of the grade of the results obtained by a student, weighted by the unit value of each course in which the student enrolled. GPA is determined on a semester basis.</td>
</tr>
<tr>
<td><strong>Major</strong></td>
<td>An area of specialised study within a program. A major may be referred to as a specialisation, discipline or plan. See my.uq.edu.au/programs-courses for further details of majors in science programs.</td>
</tr>
<tr>
<td><strong>mySI-net</strong></td>
<td>UQ’s online student enrolment system – sinet.uq.edu.au. Enrol in courses and access your studies report.</td>
</tr>
<tr>
<td><strong>My Timetable</strong></td>
<td>My Timetable is the class allocation system at UQ. Go to page 5 to read more about the class allocation process.</td>
</tr>
<tr>
<td><strong>Plan</strong></td>
<td>mySI-net calls a discipline or major (e.g., Physics) a plan; you can declare your plan online.</td>
</tr>
<tr>
<td><strong>Prerequisite</strong></td>
<td>A level of knowledge and skill you must have before participating in a course (e.g. you must have MATH1050 or Maths C before you do MATH1051).</td>
</tr>
<tr>
<td><strong>Program</strong></td>
<td>Your program is the degree you’re taking e.g., BSc or BBiotech (Hons).</td>
</tr>
<tr>
<td><strong>Units</strong></td>
<td>Most courses are 2 units. A full time study load for a semester is 6 units or more, so that’s 3 or more courses. Most students do 4 courses, 8 units in each semester. International students must do 4 courses, 8 units. To complete a 3 year program within the 3 years, students are required to do 4 courses per semester unless they opt into summer electives.</td>
</tr>
</tbody>
</table>
Life at UQ St Lucia

St Lucia has a pharmacy, a newsagent, a bank and lots of food outlets!

The library has lots of cool workshops and info on referencing - seek them out!

University is a great networking opportunity for now and your future career. Make the most of it!

Not sure what to major in? Look at different study plans and pick courses which keep your options open!

Be professional when emailing. Always include your full name, Student ID, program, and contact number.

Study abroad! Start planning now, save some of your electives!

The Student Employability Centre is the place to go for info on study abroad, financial support and leadership programs.

Attend all your classes. You have a much better chance of success if you do.

Carefully read the program rules for your particular program when you are putting together your study plan!

Each course is about 10 hours of work each week — for four courses, that’s a full-time job equivalent to 40 hours!

Read dates carefully — pracs can sometimes be fortnightly, not weekly.

You have a lot more freedom than at school.

Ask for help if needed, no question is too silly. There are always people wanting to help.

Exams are pretty serious business — it’s almost impossible to cram everything into the night before an exam and still do fine (trust me, I’ve tried).

There are microwaves on campus!

Take the effort to make friends. There are great people around, but you need to put yourself ‘out there’.

Join a student club or society on Market Day. Science student societies include SUSS (Society of Undergraduate Science Students), PAIN (Physics Students Club), iROOS (Environmental Science students group) and MSS (Mathematics Student Society).

If you discover you don’t like the program you’ve enrolled in, changing degree programs once you’ve started is not a big deal.

Check your student emails every day!

Time management is an art! Put together a semester and weekly schedule to help manage your time.

If you have timetable clashes, don’t stress. It can usually be sorted fairly easily.
Equity and Diversity

Student Services
Student Services provides help in the following areas:
• Disability Services
• Learning Advisors
• Counselling
• Making new friends and settling in to university
• Faith and spirituality
• International student support
• Accommodation

Visit Student Services at St Lucia, Monday – Friday, 8am – 5pm in Building 21D, opposite Boost Juice in the Union Complex area uq.edu.au/student-services

UQ Ally Network
The UQ Ally Network is an award-winning program that provides a visible network of well-informed staff who create a safe, welcoming and inclusive space for LGBTIAQ+ students at UQ and in the broader community.

To find a UQ Ally, or to find out more about the program, look for staff with the rainbow badge, rainbow posters around all UQ campuses or visit the UQ Ally Network website.
staff.uq.edu.au/information-and-services/human-resources/diversity/sexuality/ally-network

Inclusive Language
The UQ Guide to Inclusive Language provides information on how to apply inclusive language in the study environment. Students can access the UQ Guide to Inclusive Language on the inclusive language website.
staff.uq.edu.au/information-and-services/human-resources/diversity/commitment/inclusive-language

Grievance Resolution
The Student Grievance Resolution Policy, Procedures and Guidelines outline procedures for resolving a range of issues.
my.uq.edu.au/information-and-services/manage-my-program/complaints-and-academic-appeals/grievance-resolution-process

If you feel that you would like further support, the UQ Union (Student Union) is also available to assist and advocate on your behalf.
uqu.com.au/student-support

Discrimination and Harassment
If you have a grievance or enquiry relating to discrimination, harassment or bullying, you can contact a Discrimination and Harassment Contact Officer (DHCO), who can provide information about UQ policies and procedures and support services available to students.
staff.uq.edu.au/information-and-services/human-resources/conduct-ethics/discrimination/contact-officers

The Student Charter
The Student Charter sets out the expectations you can hold for your education and outlines what is expected of you while studying.

All students and staff are entitled to work and study in an equitable environment, free of discrimination and harassment.
my.uq.edu.au/information-and-services/manage-my-program/student-integrity-and-conduct